



VSM COLLEGE OF ENGINEERING

AUTONOMOUS

Accredited by NAAC with "A" Grade - 3.23/4.00 CGPA
(Approved by AICTE New Delhi and Permanently Affiliated to JNTUK Kakinada)
Recognised Under 2(f) & 12(B) of UGC, Certified by ISO 9001:2015
Sponsored by the Ramachandrapuram Education Society (ESTD. 1965)

Grievance Redressal Cell

Grievance Redressal Cell

The Grievance Redressal Cell was constituted to probe into the student grievances. The Grievance Redressal Portal attempts to address genuine problems and complaints of Students, Faculty and other Stakeholders. It deals with all types of grievances and complaints. Students, Faculty and other Stakeholders are encouraged to use the suggestion boxes placed on different location of the campus to express suggestions and grievances. They may also approach the members of the grievance redressal cell or any of their other teachers as is comfortable to them. Students, Faculty and other Stakeholders are requested to note that making a complaint is serious and therefore they are to use this power in a responsible manner. At the same time, the college assures Students, Faculty and other Stakeholders that once a complaint is made, it will be treated with sensitivity and confidentiality.

Objective:

To create a platform where students can bring out their problems, regarding academic and non-academic matters.

Get suggestions from the students for improvement.

The online Grievance Redressal mechanism can be able to receive and dispose of the grievances online. URL of the online Grievance Redressal Portal is displayed in all notice boards to ensure publicity/awareness of the establishment of Grievance Redressal mechanism. Faculty from departments, who are members of this cell meet periodically and provide solutions to problems related to girl students and women employees. The committee invites suggestions from employees for improving the working environment and resolving issues if any.

Online Grievance Redressal Submission

Online Grievance	Link
Students	https://forms.gle/YDyD2cmwjKPSRyzu6
Faculty	https://forms.gle/tiP6PxRxURNCu9Uk7